

Thank you for supporting Project Empty Shelter!

Please remember the Animal Rehoming Centre will be busier than normal and we thank you in advance for your patience. To provide you the best possible experience at Project Empty Shelter we have put together this information to explain how the adoption process will work. Good luck and we hope you find a new companion today.

STEP 1

WELCOME!

FOR CATS: You will be able to go into the enclosure to meet the beautiful cats available for adoption today.

FOR DOGS: Please notify a staff member or customer service volunteer if there is a dog you would like further information on or would like to meet. The dog's kennel will be marked as awaiting meet and greet and you will receive a slip and can then head to the 'meet and greet' desk to collect a ticket. Please wait for your ticket # to be called and a staff member will bring the dog out to meet you

NOTE: If you have dogs or children and would like them to meet a potential new dog before you adopt it's a good idea to bring them with you.

Due to the number of people visiting we won't be able to put animals on hold.

STEP 2

DECIDE TO ADOPT

1. Once you have met your match, advise the assisting rehoming staff member or volunteer.
2. You will be given an adoption slip with your pet's details and your pet's ID card will be marked as adopted.

NOTE: Please remember if you leave a pet to look at others before you have your adoption slip, someone else can meet and adopt the animal.

STEP 3

MAKE IT OFFICIAL

1. With your adoption slip proceed to the adoption customer service desk.
2. You will be given a numbered ticket placing you in line to have your adoption paperwork completed. Take a seat in the waiting area and you will be given an adoption agreement to read.
3. Your number will be called to the adoption desk to complete paperwork.
4. Once adoption paperwork is completed you can then head to the reception to complete the adoption payment.

NOTE: Please be patient with our staff and volunteers. This weekend is our busiest time of year. If you have any questions about today, please ask us.

STEP 4

FINALLY HOME TIME!

1. When making your adoption payment ensure you have everything you need for your new companion. These can be purchased from the AWLQ shop.
2. Once everything has been finalised a volunteer will bring your new pet to you.
3. All cats must to go home in a cat carrier.
3. All dogs will need a collar and lead along with a car harness or crate to help get them home safely.

NOTE: Items can be purchased from our AWLQ Shop along with food, bedding, toys and additional pet care and accessories.

MISSED OUT TODAY?

Don't be disheartened, there are always plenty of animals looking for a second chance. Keep an eye on our website - awlqld.com.au - where all our available animals are listed.

